

FEBRUARY 2025

STEPWORKS CONNECT

Monthly Newsletter

WOODLAND DRIVE: WELCOME HOME!

Our Woodland Drive location officially reopened after building repairs. The temporary relocation required teamwork and flexibility as we merged two operations under one roof at Crowne Pointe. Both facility teams rose to the challenge and prioritized the well-being of our patients above all else.

"I'm incredibly proud of the way our teams at Woodland Drive and Crowne Pointe put our patients first throughout this challenge, and I want to express my sincere appreciation."

- Nicole Melloan, Chief Operating Officer



UPGRADES TO OUR RESIDENTIAL SCHEDULE

Throughout 2024, **our recovery coaches and shift supervisors evaluated the residential schedule** and gave honest feedback. Our residential operations team reviewed each suggestion and developed ways to implement improvements. That's teamwork! We'll release these upgrades to the Residential Schedule soon. **Keep an eye out for training opportunities** from our residential operations team.



**2000 MILES
IN JANUARY!**

Did you know Stepworks offers transportation to most of our facilities? In January, we traveled over two thousand miles and transported forty-six patients to treatment. Thank you, navigators and transportation team members. Every day, you remove obstacles and pave the way for new patients.

COMING SOON!

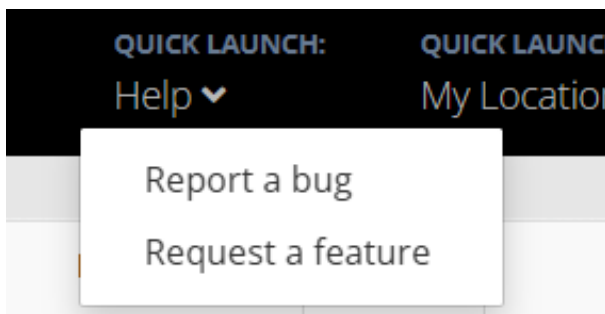
Shift Supervisor Meeting:
June 5

EASIER MEDICATION MANAGEMENT

We launched a **new module within e-prescribing** that simplifies medication management and documentation. This module **automatically enters e-prescribed medications into each patient's MAR.**

“WHAT IF I NOTICE PROBLEMS WITH THE NEW MODULE?”

Use the **“Report a bug” feature** within the EMR to report any issues. Your feedback is a big help!



STEPWORKS IN DETENTION CENTERS

At Stepworks, we work tirelessly to overcome barriers to treatment. **Our navigators now visit the Hardin County Detention Center** to conduct assessments and ensure that qualifying patients can successfully admit to Stepworks. But the work doesn't stop there: **our Mobile Unit has begun collaborating with local detention centers to provide medication-assisted treatment** to qualifying patients. This program is innovative and meets an urgent need.

IT'S CARF SURVEY SEASON

CARF will conduct our three-year accreditation survey **by the end of April**. This includes all residential facilities and our outpatient programs. Let's all pitch in and remember this Stepworks Standard:

**"TAKE
RESPONSIBILITY
FOR ANY DEFECTS
YOU FIND."**

Please work with your supervisor to fine-tune your facility, documentation, and operating processes. This is our opportunity to show off Stepworks' professionalism!