



# Resident Rights

## As a resident, you have the right to

- be treated with consideration, respect, and dignity.
- not be discriminated against in determining eligibility for treatment.
- participate actively in your recovery.
- give informed consent to receive a service.
- have individualized treatment.
- be fully informed at the time of admission of your rights and responsibilities and of all the rules and guidelines governing resident conduct, including the consequences for the use of alcohol and other drugs or other infractions that may result in disciplinary action or eviction.
- file a grievance, recommendation, or opinion regarding the services you receive without fear of retaliation.
- confidentiality in accordance with state and federal laws.
- have freedom from abuse, financial, or other exploitation, humiliation, and neglect.
- receive information regarding costs prior to admission and receive a written statement of charges and payments upon request.
- request referral resources in the event of your eviction from Stepworks Sober Living.
- not be required to perform services for Stepworks Sober Living that are not included in the usual expectations of all residents.

If you feel as though your resident rights have been violated or if you have a complaint, Stepworks Sober Living will employ every reasonable effort to resolve your complaint. You may request the Stepworks Sober Living **Grievance Procedure** document at any time. If you feel that your complaint is not adequately resolved, you may submit a grievance form or contact the the Kentucky Cabinet for Health and Family Services OOAR (Office of the Ombudsman and Administrative Review), 275 East Main Street, Frankfort, KY 40621, or call 1-800-372-2973.

I have read and fully understand my rights, and the Sober Living team has answered any questions I have had.

Resident signature: \_\_\_\_\_ Date: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

Team member signature: \_\_\_\_\_ Date: \_\_\_\_ / \_\_\_\_ / \_\_\_\_