



# Guest Guidelines for Visitation

Thank you for visiting Stepworks. Quality time with family and friends is beneficial to our patients. As a guest at Stepworks, please observe the following guidelines:

- Every Stepworks facility has designated visitation hours.
  - Please do not arrive early or stay after these times.
- Please see a Stepworks team member before visiting your loved one.
  - Sign in as a guest.
  - Sign-in includes a confidentiality statement.
- Patients may have two adult guests per visitation day.
  - Children under 18 may visit without being counted as an adult guest.
  - To prevent confusion, do not “switch out” with others who want to visit during a set of visitation hours.
  - Once a guest leaves, they cannot return on the same day.
- Any items brought for a patient must be searched by a Stepworks team member.
  - Leave cell phones, electronics, and purses locked in your vehicle.
  - If you have a diaper bag, please understand that our team must search it when you arrive.
- Do not enter patients’ sleeping areas.
- If you go outdoors, please stay within view of the facility.
- If you bring a pet, please keep it leashed and under control.
- Please keep displays of affection within appropriate boundaries.
- Do not visit while under the influence of drugs or alcohol.
  - If you are intoxicated, we will ask you to leave.
  - If you need help with substance abuse, please call 800-545-9031.
- Noncompliance with these visitation guidelines may result in a loss of visitation privileges.

Thank you for understanding our need to maintain safety and structure in our treatment environments. We look forward to your visit.